IT PROFESSIONAL

IT AND TELECOMMUNICATIONS TECHNICAL APPRENTICESHIP AT SCQF LEVEL 8

We train and support learners by giving them the technical grounding and experience needed to become effective in your business through skills developed in Communication, Cloud, Helpdesk and Network Support through bespoke programmes developed around the individual's job role.

WHAT'S LEARNED?

Fault Diagnosis

Operating Systems

Cloud & Networking Infrastructure

Governance & Assurance Troubleshooting

Systems Maintenance

Product Development

VIRTUAL CLASSROOM TRAINING

CompTIA Network + (part 1)

CompTIA Security + (part 1)

Managing Modern Desktops

PROGRAMME STRUCTURE

Technical Apprenticeship

- 12 - 14 months including access to online resources, including our e-learning platform.
- We provide learners access to their self paced and tutor led blended programmes. Skills Coach contact every 5 weeks, to support work based learning and assignments.

IT Professional

SCQF Level 8 Technical Apprenticeship

MANDATORY UNITS

- Personal Effectiveness
- Health & Safety in IT and Telecoms
- Interpersonal and Written Communication
- Customer Care for IT and Telecoms Professionals

TYPICAL PATHWAYS

- IT Cloud Professional
- IT Helpdesk Professional
- Network Support Professional

CHOOSE YOUR OWN CLASSROOM AND WORKPLACE UNITS AND COURSES FROM:

- Investigating and Defining Customer Requirements for IT and Telecoms Systems
- IT and Telecoms System Operation
- Remote Support for IT and Telecoms Products or Services
- IT and Telecoms System Management
- Technical Advice and Guidance
- Working with IT and Telecoms Hardware and Equipment
- IT and Telecoms Fault Diagnosis

Plus many more options that can be discussed with your Account Manager / Skills Coach

LEADING TO:

Technical Apprenticeship including SQA Diploma for IT and Telecommunication Professionals at SCQF Level 8, plus Career Skills and Vendor qualifications

FOR MORE INFORMATION CONTACT US AT

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